Ohio credit unions are open and accessible during COVID-19 outbreak

COLUMBUS – Ohio credit unions are committed to serving their members without interruption throughout the COVID-19 outbreak, a message that has been reinforced by Governor Mike DeWine and Lt. Governor Jon Husted.

To ensure the health and safety of their staff and members, many credit unions are encouraging safe and secure delivery methods that accommodate guidance from state and federal authorities on social distancing. This may include the use of online banking, drive-thru services, ATMs, mobile app, and customized arrangements to meet unique consumer needs and challenges. One message that is consistent from all 257 Ohio credit unions: they are available and want to help their members during this difficult time.

We have seen Ohio credit unions step up daily and address the challenges presented by the COVID-19 outbreak quickly and effectively to ensure communities throughout Ohio have access to the financial services they need," said Ohio Credit Union League President Paul Mercer. "It's important for members to know that credit unions are available to assist them with questions or concerns and that deposits at Ohio credit unions are safe and secure due to prudent management, strong regulation, and deposit insurance protection.”

Ohio credit unions prioritize people and community above all else. They are prepared with a business continuity plan year-round to avoid service disruption during an emergency, disaster, or other situation where business is not able to occur under normal conditions. Members that have pressing needs, questions, or concerns are encouraged to reach out to their credit union directly. To find a credit union or learn more, visit yourmoneyfurther.com.

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The Ohio Credit Union League, with offices in Columbus, is a state trade association representing 257 credit unions. Credit unions are not-for-profit financial institutions owned and democratically controlled by their members. Ohio credit unions provide savings, loans, and other consumer financial services to more than 3 million members.