Frequently Asked Questions

1. What happens if the credit union wants to wait and join some time in 2020 or later?
   a. We are excited about the roll-out of Bucks for Buckeyes and our first prize-pool drawing. We encourage all credit unions to onboard during our launch-phase (from Oct. 22 through Jan. 31, 2020) so that the credit union and its members receive the maximum benefits of Bucks for Buckeyes. We are currently considering subsequent onboarding periods after the initial launch phase.

2. Do I have to sign up before 2020 to participate in PLS?
   a. Yes, if you wish to have your credit union participate in the first prize drawing in April, 2020. Your contract must be executed by January 31, 2020.

3. Are there any additional fees outside of the ones you presented, that we should anticipate?
   a. No, the League will not assess any additional fees outside of what is disclosed in the contract. However, your core provider may assess a new scope of work project fee for creating a Bucks for Buckeyes share account and monthly data extraction.

4. Can funds be transferred from one account to another and count as entries?
   a. Yes, it will be considered a deposit if funds are transferred into a Bucks for Buckeyes savings account.

5. Can credit union employees enter to win?
   a. Yes! Credit union employees may enter to win.

6. Does the credit union pay interest to these accounts?
   a. That is at the discretion of the credit union.

7. Who owns the data provided to enter the drawing?
   a. Your credit union and/or members own the data. TruLync nor the Ohio Credit Union League owns any data. TruLync stores the information and utilizes the aggregate data. It does not use Personally Identifiable Information (PII). TryLync and the Ohio Credit Union League may use aggregate data for advocacy and consumer research purposes, which will be provided to participating credit unions.

8. Who is the league “Bucks for Buckeyes” contact person(s)?
   a. Miriah Lee and Jamila Collins are the subject matter experts for this product. However, your question may be routed to one of the advocacy team members to ensure you receive the best answers to your questions.