Remote Notarization Information

As we know, COVID-19 has limited a signer’s access to branches, title companies, in-person notaries and other services, which has hindered the ability for legal documents (mortgages, liens, etc.) to be notarized and recorded. Many of you have reached out about utilizing “remote notarization” and what information the League can share.

Due to our advocacy efforts in Ohio, state law was changed so documents that are notarized remotely meet the “in-person requirement” as defined in statute. If your credit union chooses to take advantage of remote notarization, we recommend two options to consider:

1) A credit union can partner with a vendor that has been approved by the Secretary of State to conduct on-line notarial services. Vendors approved include: DocVerify, Notarize, Notary Cam, Pavaso, ClearSign by Nexsys, and SignNix. Some of these companies use out of state notaries, so we would recommend checking with your title agencies and county recorders to ensure they won’t have a problem accepting the documents. We are not aware of any document rejections at this time.

2) Your staff can get authorized to perform online notarizations in Ohio. This process requires a two-hour online class provided by Ohio Notary LLC and a pre-approved platform selection, such as DocVerify or Clear Sign. Applications can be submitted online here. This option could save both the member and your credit union time and money.

We hope you find this information useful. If you have further questions or clarifications, contact any member of the advocacy team.